

## VISION

Our vision at Next Level Church is to lead people to become fully engaged followers of Jesus. We seek to lead the lost people to be found, the found people to be free, and the free people to be empowered to make a Kingdom impact.

## MISSION

Our mission for the First Impressions Team is to create the first friendly “Welcome Home” experience and give direction to everyone in the parking lot before and after service.

## YOUR PRIMARY WIN

Serve Team Members will be pastored and led to accomplish the mission of the team.

## YOU REPORT TO

- Your Location Experience Director

## YOU WILL BE RESPONSIBLE FOR

- **Leading Serve Team**
  1. **Leadership:** Work with the Experience Director to achieve the goals set for the team.
  2. **Organization:** Collaborate with the Administrative Coordinator for scheduling and details of services and team gatherings.
  3. **Team Development:** Develop, equip, and coach Serve Team Members with the tools and skills needed to fulfill their role successfully.
  4. **Team Growth:** Assist the Experience Director with recruiting new Team Members, onboarding and training them.
  5. **Direction:** Communicate new direction for the team regularly.
  6. **Team Vision:** Understand the “why” behind “what” your team is doing and communicate that to your team consistently.
  7. **Team Member Vision:** Connect Serve Team Members’ part they play to the bigger vision of the Church by answering the question, “How does what I do matter?”
- **Pastoring Serve Team**
  1. Know, love, and challenge each Serve Team Member.
  2. Encourage and pray with Serve Team Members.
  3. Foster a community of trust within the team through fun, relational and vision-filled gatherings regularly.

## **TIME COMMITMENT**

The time commitment of a First Impressions Coach is an average of 4-5 hours weekly.

- Weekly attendance of our Weekend Services
- Weekly Serve Team – Rotating Services
- Biweekly meeting with Experience Director
- Monthly meeting with your Assistant Coach (if applicable), Administrative Coordinator, and Service Captain(s)
- Serve Team Gatherings every 6 to 8 weeks
- Various texts, phone calls, and time spent caring for the members of your team